

## VOLUNTARY DATABASE

*Never Alone: Safely Back Home* is a program designed for those in the Redlands' community who seek a means to provide an additional method of protecting family members or friends who have special needs as they go about their daily routine in our community.

*Never Alone: Safely Back Home* database contains helpful information for the Redlands Police Department to assist a database member's family or friends locate a special needs person who becomes disoriented or lost in the community.

In an emergency, calling 911 and giving the name of your family member or friend to the Redlands' emergency dispatcher will instantly provide Redlands Police Officers with all the additional information you chose to have entered into the *Never Alone: Safely Back Home* database. Identifying, locating, and returning a special needs citizen as quickly as possible to their home is paramount to every member of the Redlands Police Department.

*Redlands Police Department*  
30 Cajon  
PO Box 1025  
Redlands, CA 92373  
909-798-7617  
[www.redlandspolice.org](http://www.redlandspolice.org)  
[chief@redlandspolice.org](mailto:chief@redlandspolice.org)



Controlling crime before it occurs by supporting strong families, resilient youth, and safe and sustainable neighborhoods.

—Jim Bueermann  
Chief of Police

*Helping people  
to  
Feel More Secure*

**NEVER ALONE  
SAFELY BACK HOME**



**Redlands Police  
Department**





## **NEVER ALONE SAFELY BACK HOME**

### **Questions and Answers**

- 1. Who can be enrolled?**  
Any citizen of Redlands who has a special needs person, child, adult, parent, guardianship, or relative.
- 2. What are special needs?**  
Language barrier, medically, mentally, or physically handicapped or challenged, Alzheimer's and other disorientated conditions, various children and adults. Anyone who may at any time be unable to return safely to their home for any reason.
- 3. How much does it cost?**  
Nothing. This service is provided for you by the Redlands Police Department.
- 4. Who has access to my database information?**  
Only the Redlands Police Department.
- 5. What is the number for more information about the program?**  
Call 909 798-7617
- 6. After the citizen is enrolled, what should we do if our loved one becomes lost?**  
Call the Redlands Police Department at **911**



## **NEVER ALONE: SAFELY BACK HOME**

### **Database Enrollment Information**

Come into the Redlands Police Department Annex at 30 Cajon, Monday through Friday between 8:30am and 4:30pm. The Redlands citizen choosing to participate in the program will have his or her picture taken and will be asked if they wish to provide a thumbprint, a DNA sample from the inside of their cheek using a cotton swab, and will be given a *Never Alone: Safely Back Home* Database Form to complete. Citizens also have the option of receiving a special Police Department Code that can be sewn into clothing or school backpack, or etched onto an ID bracelet, bicycle, cane or walker. The code will immediately identify to a Redlands Police Officer that the citizen in need is registered in the *Never Alone: Safely Back Home* database.